

KINGSTONE SURGERY

PATIENT NOTICE

24th March 2020

In light of COVID-19, service at the surgery has now changed. Until further notice, our opening times will be from 0800 – 1330hrs and 1400 – 1830hrs Monday to Friday.

There will be one GP in the building and two GPs working remotely. We are trying to keep visits to the surgery to a minimum. The door will be locked and will only be opened to people with an appointment authorised by a nurse or GP.

Medication will be collected through a window at the side of the building. **Please wear warm clothing when you collect your medication.** Due to increasing demand, we have extended our turn-around time to 72hours.

These changes are to minimise the risk to patients being in our building in close proximity to others, particularly the older and more vulnerable.

If you are self isolating or unable to collect medication we will try and have your medication delivered; this is a service provided by volunteers and is of limited capacity and may not be possible at all times.

Patient and staff safety is paramount and our team is working tirelessly to ensure the surgery remains open.

Please refer to our website for regular updates.

www.kingstonesurgery.co.uk

On behalf of the Partners and staff at Kingstone Surgery, we would like to thank you for your continued support.